

IMPORTANT NOTICE REGARDING CITY OF PUEBLO SEWER USER CHARGE

THIS NOTICE IS BEING PROVIDED AS A REMINDER THAT THE BASE PERIOD FOR DETERMINING YOUR 2012 CITY OF PUEBLO SEWER USER CHARGE IS ABOUT TO BEGIN.

The charge will be calculated using the average of water consumed during the two non-irrigating months that begin with your December 2011 water meter reading and end with your February 2012 meter reading. The volume portion of the sewer charge during each of these two months will be based upon the actual water consumed. The charge for the balance of 2012 (March through December) will be based upon the average of these two months. To determine when your meter is normally read, please refer to the "Account Information" section of the enclosed bill.

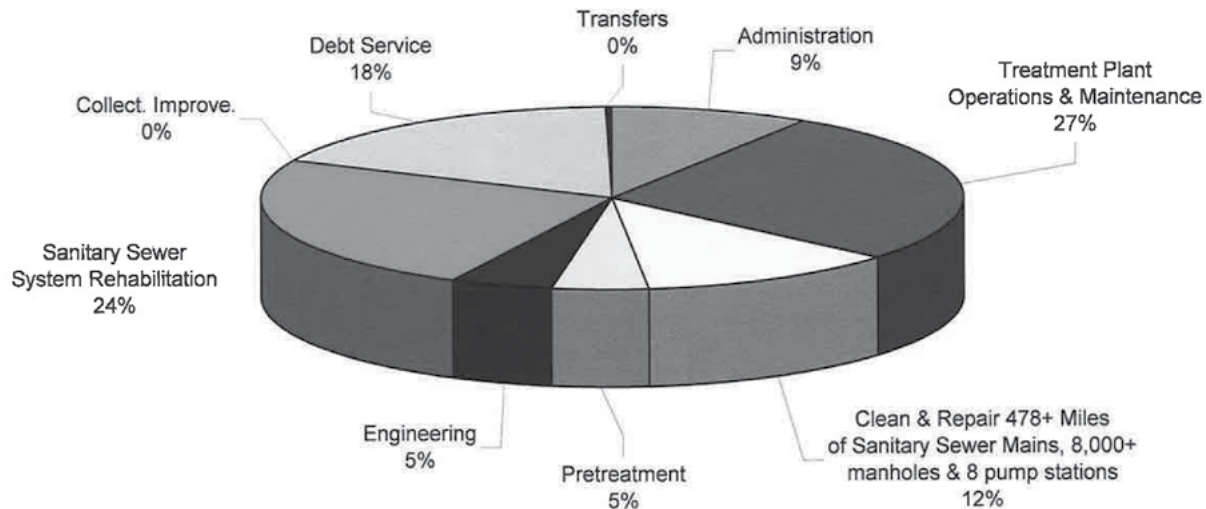
For questions regarding the sewer rate, please call the City of Pueblo Wastewater Department, 553-2898.

For questions regarding water charges, please call the Board of Water Works, 584-0203.

The City of Pueblo Wastewater Department wants you to know more about your sewer user fees.

The current user fee rates are based on the projected revenue required to provide wastewater services. On the average, revenue from the sewer user fees goes toward the following:

2012 Wastewater Budget by Division



The collection and treatment of wastewater is a utility service provided by the City of Pueblo. Revenues derived from charges to sewer user customers allows the City to maintain a quality level of service and provide for more extensive treatment of the wastewater.

WINTER LANDSCAPE IRRIGATION



It's important to give your trees and shrubs several slow, deep waterings during the fall and winter seasons to keep your landscape healthy through the rough winter weather.

If you irrigate during the two-month sewer billing period, you may apply for an adjustment so that your irrigation does not increase your sewer bills for the following year. See our website (www.pueblowater.org) or call customer service (719-584-0203) for details.